Analyst Meeting 21 May 2019





## Agenda

- Sroup review
- Finance Cluster
- Outlook



# **Group Review**



# **Financial Highlights for YTD March 2019**



Loans, Leases and Credit agreements book



Group PAT before Discontinued operations

### NET OPERATING INCOME BEFORE DISCONTINUED OPERATIONS (MUR M)



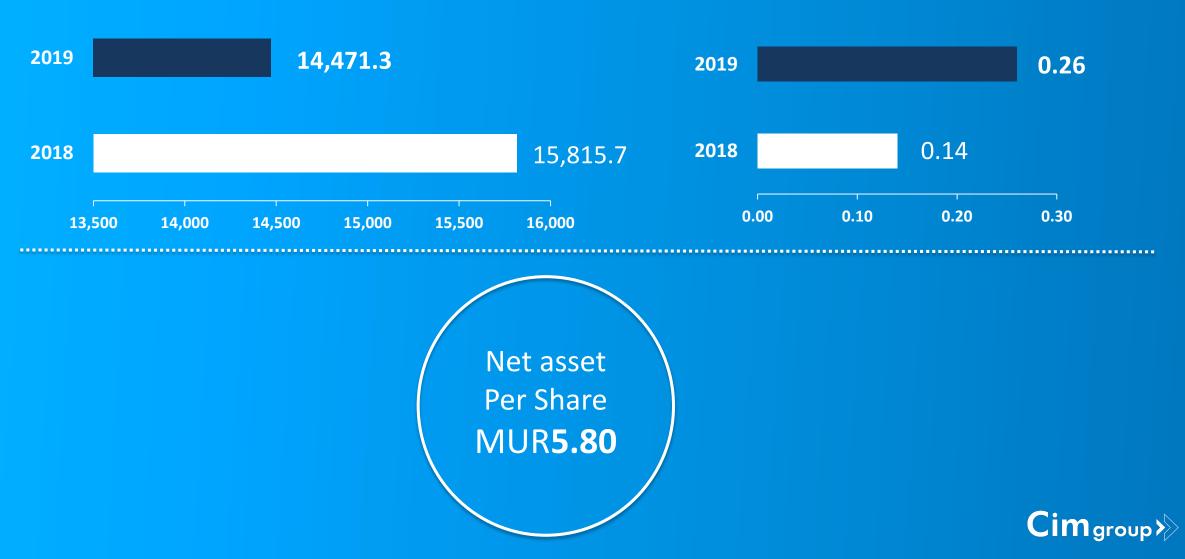




# **Financial Highlights for YTD March 2019**

TOTAL ASSETS (MUR M)

**EPS FROM CONTINUING OPERATIONS** 



# **Finance cluster**

" At the core of our philosophy, Cim Finance has a mission to uplift lives and build better futures of our customers"



## **Finance Cluster**





La vie **avance** 



**Cim**agencies



# **Finance cluster for YTD March 2019**

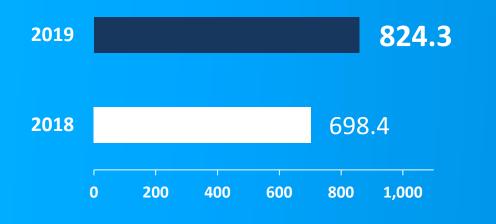


**Net Operating Income** 

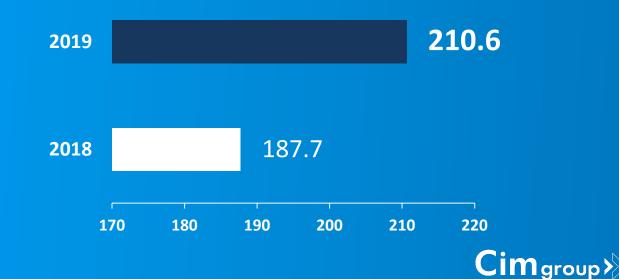


**Profit After Tax** 

#### **NET OPERATING INCOME (MUR M)**



#### **PROFIT AFTER TAX (MUR M)**





## Outlook

### **Strengthening our foundation**

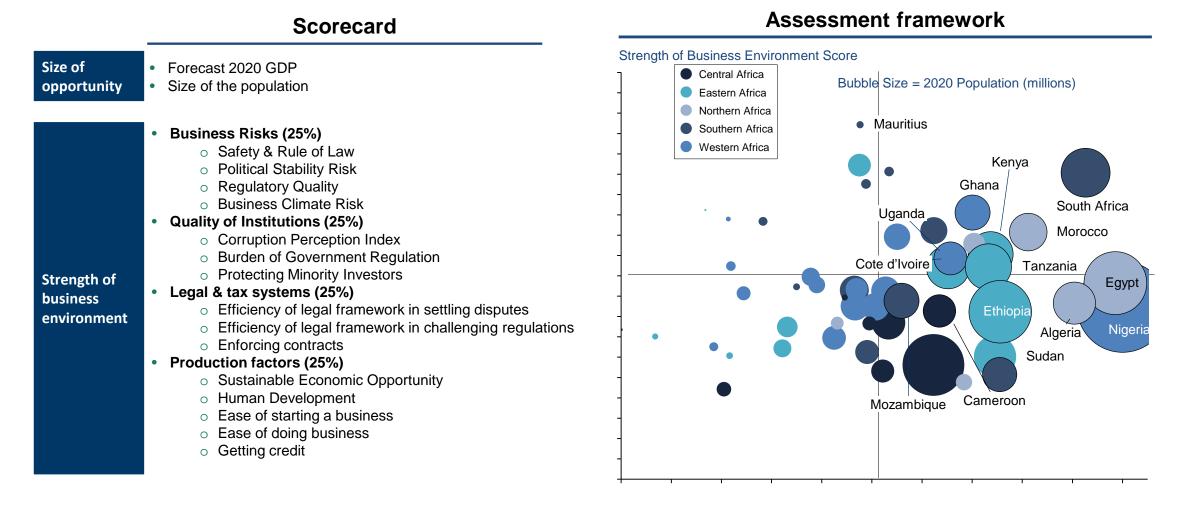
- Strengthen and improve our Mauritian core businesses, in particular our Consumer Finance, Leasing and Factoring.
- Reinforcing our Fintech capabilities and encourage innovation.
- Simplify current group structure to improve efficiency.
- Invest significantly in our core systems as well as to digitise our customer-facing and backoffice operations.



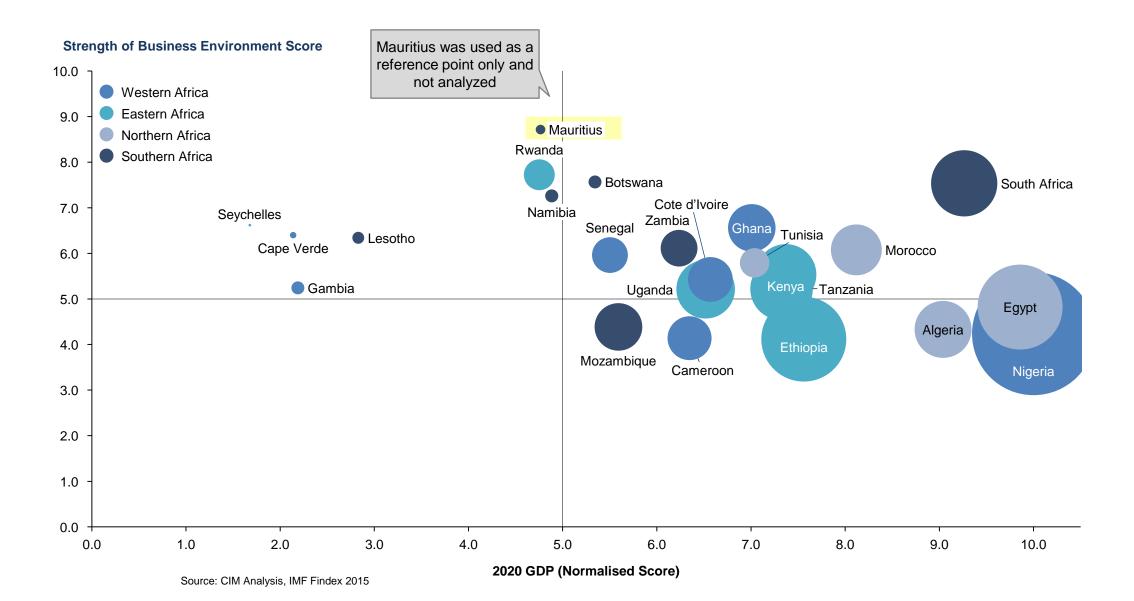
## How we phased our approach to our Africa Strategy



## **Phase 1** assessment framework



## **Phase 1** identified 23 countries for Regional Analysis



## **Phase 2:** Countries assessed across 8 factors in Regional Analysis

To better inform potential market attractiveness and ease of entry into countries

1	Economic potential	<ul> <li>2020 GDP and 2015 – 2020 CAGR</li> <li>2020 GDP per capita and 2015 – 2020 CAGR</li> </ul>	
2	Potential FS Market Size	<ul> <li>Two proxy meaures         <ol> <li>Size of Consumer Spenidng in country</li> <li>Size of Services Industry in country</li> </ol> </li> </ul>	_ Market attractiveness
3	Demographics	<ul> <li>Rural vs. urban population</li> <li>Education level of the population</li> </ul>	
4	Urban Growth	<ul> <li>Size of biggest cities in the country (ease of access into countries)</li> <li>2015 MasterCard African Cities Growth Index</li> </ul>	
5	Cim Strength of Business Environment	<ul> <li>Cim developed Strength of Business Environment (SoBE) score</li> <li>15 different metrics</li> </ul>	
6	Foreign Exchange Risk	Deliotte Guide to Fiscal Information. High level review of foreign exchange and capital controls in African countries	<ul> <li>Ease of entry</li> </ul>
7	Access to Credit Information	<ul> <li>Number of financial istitutions per country</li> <li>Institutions measured where commercial banks, Insurance Companies and MFIs</li> </ul>	
8	Competitive intensity	<ul> <li>World Bank Depth of credit information index</li> <li>Total Credit Bureau and Registry Coverage of Individuals and Firms</li> </ul>	

## **Phase 3:** Key questions to be answered in deep dive analyses

Cim asked external consultants the following:

How attractive are the Hire-Purchase and Finance Leasing markets in each of the 5 focus countries?

Topics of analyses include size of market, characteristics of consumers and trends in the industries

What is the level of ease to enter the Hire-Purchase and Finance Leasing markets in each country?

Topics of analyses include level of competition, Cim's unique capabilities and the enabling environment

## Kenya

### **Expanding our horizon**

- Commenced operation of our fintech hire purchase business.
- Technology partner engaged for support in deploying a fintech-enabled business model leveraging upon Kenya's unique mobile digital ecosystem and high consumer awareness of mobile phone app-based lending platforms.
- Partnering with a number of established consumer electronic and furniture retail players in Kenya.
- Looking to scale the business up going forward.





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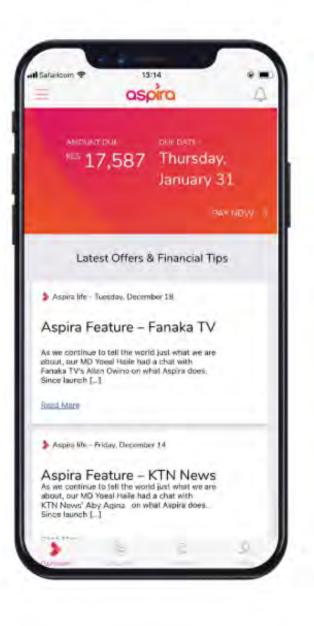
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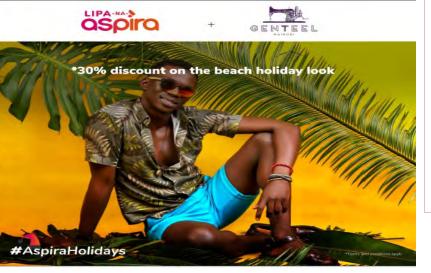
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