

Air Mauritius Mastercard Campaign Frequently Asked Questions (FAQ's)

1. Which Promo Code must be used to secure the up to 20% discount?

Promo Code: **MASTERCARD**

2. Is the discount applicable on the total fare?

Up to 20% discount is applicable for all classes of travel on the **Net Fare & Fuel Surcharge**. It is not applicable on the taxes.

3. Who is eligible for this offer?

All Mastercard holders worldwide are eligible. Family members & companion must book and travel with Mastercard Customer to qualify for the discount. Family member and/or companion must be booked in same reservation as Mastercard Customer and will not be accepted on a separate booking. Air Mauritius reserves the right to carry out random verification of booking.

4. What is the booking period for this promo code?

This promocode will apply on bookings made between 01 September 2023 and 30 September 2023 inclusive.

5. What is the Travel period validity using the promo code?

Valid for travel starting 01 Sep 2023. Travel should be completed within 12 months from date of booking.

6. Where can I make booking for this offer?

Booking must be made via the Air Mauritius Mastercard campaign [link](#) or on Air Mauritius website www.airmauritius.com or Air Mauritius Mobile App.

7. On which route or sector of travel does the discount apply?

The discount is applicable for One Way and Return travel on all routes and flights originating Mauritius operated by Air Mauritius, except Rodrigues. It is also applicable on Johannesburg to Mauritius and Cape Town to Mauritius routes for South Africa market.

8. Does discount apply to Economy & Business Class?

Yes, discount applies to both Business & Economy Class on all routes and flights operated by Air Mauritius, except Rodrigues.

9. What are the general fare rules?

The fare rules displayed at time of purchase will apply. This can be referred to during the online booking process.

10. Which destinations are included in this offer?

All Air Mauritius destinations for travel originating **from** Mauritius or for travel **to** Mauritius from various origin airports operated by Air Mauritius flights only.

Flights and destinations operated by partner airlines do not apply.

Discount will apply on all direct flights operated by Air Mauritius, excluding Rodrigues.

11. Does the offer have any blackout periods?

No. There are no blackout dates. Bookings can be made as per seat availability.

12. Can I use this offer to purchase baggage, seats, lounge access or upgrade?

No. The offer only applies to flight tickets.

13. Where do we obtain further information about this deal?

Please refer to the Air Mauritius Mastercard campaign [link](#).

14. What will happen if I decide to change my ticket booked through this offer after the campaign period is closed?

Normal penalties, applicable fare difference, and change fees will apply for any changes made to the tickets at any time.